

## Workskills Fact Sheet Number 22

# EMPLOYMENT IN THE HOSPITALITY SECTOR

**L**ike to live a 'social' existence? Enjoy the vibe and company of a hectic but fun workplace? Well, a rewarding career in hospitality might well suit you.

Sure the hours can be awkward at times, and working weekends is often required depending on which part of the industry you're in, but for many it's terrific fun and the nature of the work inspires them.

It's often recognised that working in hospitality can be a launching pad to finding a job virtually anywhere in the world.

We all need to eat, rest and play, so you can be sure that positions will always be available for good operators in this field. That means you can take those skills intrastate, interstate or even overseas when you train and work in hospitality.

## WHERE CAN MY HOSPITALITY SKILLS TAKE ME?

There are a huge variety of positions covered in this sector in all sorts of locations, from busy cities to remote resorts. You could find work in:

- Restaurants
- Bars
- Cafes
- Casinos
- Ski resorts
- Holiday camps
- Hotels
- Cruise ships
- Long distance trains
- Even luxurious private yachts!

These are just a sample of the types and kinds of venues where you could be working after doing the appropriate training.

## WHAT JOBS ARE OUT THERE?

It's not always about being at the coal face in hospitality. Although that's important there are just as many people needed behind the scenes to keep the 'hospitality wheels' turning.

Of course there'll be jobs you're probably already familiar with. Jobs like front-of-house:

- Bar staff
- Waiting tables
- Baristas
- Housekeeping
- General reception.

But then there's back-of-house duties as well:

- Chefs and cooks (covering a wide array of skills and disciplines)
- Catering (and don't forget many business now offer this as a 'secondary' sideline as well as those who do it for primary income
- Kitchen hands and many, many more.



## WHAT'S INVOLVED?

A Certificate 2 in Hospitality is a 12 week course and will include 12 days working on-site in a real working environment.

It's nationally recognised and the 'Responsible Serving of Alcohol' (RSA) accreditation you'll receive is a bonus, and one that's really essential for many roles in this sector.

You'll get to work hard but play hard too. The companionship of hospitality workers is well known. (Well you all work some pretty odd hours at times)!

*(more info over page)*

Your Workskills trainers are very experienced operators, still actively working in the industry, and you'll find them more than happy to share their knowledge, contacts and insights with you.

If you'd like to check out all the job descriptions within the hospitality area, it's worth taking a look at the Government's Job Guide at

[www.jobguide.deewr.gov.au](http://www.jobguide.deewr.gov.au)

It's a great resource for all kinds of information for all kinds of jobs.

In the meantime have a talk to your Workskills Case Manager if you'd like more information and advice about how Workskills can help you..

